

Volunteer Opportunities

Riverside Hospital, and our OhioHealth affiliated health care facilities throughout our community, have many opportunities for volunteers. We always need volunteer help on patient floors to visit patients, refresh ice water, answer call lights, pick up and deliver patient meal trays, restock supplies, discharge patients, assist nurses, greet visitors and to do clerical work. Volunteers who wish to have patient contact must take a special class that teaches what to do on patient floors and how to operate a wheelchair safely. All volunteer opportunities require that the volunteer is able to work independently, attend an orientation, and have a required yearly seasonal Flu shot and a onetime TB test (some areas require Health Assessment). Adults must consent to a background check and fingerprinting. Availability of the following “opportunities” may change.

Main Hospital 3535 Olentangy River Road

Department: **Behavioral Health**
Task: Help lead groups/support
Days needed: Daily
Time: 1 hr anytime
Duties: Help to lead Wellness and Recovery groups. Offer hope to those patients in troubling times. Must be an active member of AA or Al-anon.

Department: **Cookie Cart**
Task: Customer Service
Days: Daily
Time: Morning, afternoon, and evening shifts. (2hrs each)
Duties: Push cookie cart to many areas of the hospital serving visitors complimentary cookies, coffee, and tea.

Department: **Discharging**
Task: Discharging patients, delivering flowers, and walking customers to different areas of the hospital.
Days: Daily
Time: 9am – 5pm
Duties: Discharging patients from the hospital to their car and delivering any messages, egreeting cards, flowers, sewing guild items, etc.

Department: **Emergency Room**
Task: Patient Interaction / Assist Nurses
Days needed: Daily
Time: Any shift.
Duties: Rounding on patients to see if they need anything. Help patients with pillows, blankets, ice, etc. Stocking forms and office supplies at nursing stations. Food prep and delivery to patients. Greeting family members and informing them of the Emergency Department procedures and directing them to patient rooms. Directing patients and/or families if not in the correct location. Must be 18 years or older. Health Assessment required.

Department: **Endoscopy**
Task: clerical
Days needed: Monday - Friday
Time: 9am-11am
Duties: Putting packets together, run copies, take patients to exam rooms

Department: **Fall Prevention/Safety Monitor**
Task: Check patient rooms for fall hazards
Days needed: Daily
Time: Flexible Hours
Duties: Check patient rooms for fall hazards by using a checklist

Department: **First Impressions Monitor**
Task: Monitoring hospital public areas for cleanliness
Days needed: Daily
Time: Flexible shifts
Duties: Round on Patient floor public areas to check for cleanliness issues

Department: **Floor Duty**
Task: Patient / staff interaction
Days needed: Daily
Time: Flexible shifts
Duties: Talk with patients, attend to their requests, assist nursing staff where needed. Stock patient rooms, answer call lights, discharge patients, some clerical work

Department: **Gift Shop**
Task: Greeter
Days needed: Daily
Time: Weekdays 9-8pm, Sat & Sun 12-4pm.

Duties: Clerical duties, greet customers, stock shelves, and deliver gifts to patients.

Department: **Greeter - Main Lobbies**

Task: Greeting Patients and Visitors

Days needed: Daily

Time: 8 am – 8:30 pm Flexible shifts

Duties: Greet visitors/patients at main entrances. Escort visitors to treatment areas, physician office's, patient rooms, and hospital administrative areas. Locate wheelchairs.

Department: **Histology**

Task: Lab work and clerical work

Days needed: Mon – Fri days & afternoons

Time: 5am - 5pm

Duties: Sort and file microscopic glass slides, assemble cardboard trays for storage, assist secretaries in clerical duties

Department: **Information Desk**

Task: Information Desk Volunteer

Location: At the Information Desks in hospital lobbies

Days needed: Daily

Time: 8 a – 8:30 p

Duties: Answer and transfer incoming calls, direct people. Public contact. Good customer service skills, professional appearance, knowledge of computers, dependable, can commit to a schedule. Able to work in a busy environment Training provided.

Department: **Love on a Leash**

Task: Dog visitation

Days needed: to be determined

Time: to be determined

Duties: Visit patients with your dog on preapproved floors

Requirements: Must be registered with Pet Partners or TDI.

Department: **Music Makers**

Task: Making music for patients/visitors, entertaining

Days needed: Daily

Time: 10a – 8:30 p

Duties: Play instruments, sing for the patients on floors and in our lobbies with soft music.

Department: **Ohiohealth Heart and Vascular Unit**
Task: Customer Service
Days needed: Monday – Friday
Time: 10am – 2pm
Duties: Greet patients. Provide coffee. Transport patients for discharge or to other departments or misc. tasks.

Department: **Outreach Labs**
Task: Greeting patients that are coming into the lab
Days needed: M-F
Time: 8am-4pm Suite 116 Green lab, 6:30am-1pm Suite 180 Yellow lab
Duties: Greeting patients, directing customers to different areas of the hospital, and other misc. tasks.

Department: **Volunteer Advocate**
Task: Patient Services
Days needed: Daily
Time: Determined by consulting with your coordinator
Duties: Be a liaison between the patient and the nursing staff. Listen to patient concerns and try to solve or refer to appropriate staff. Visit patients and families on various patient floors, the Emergency Room, Surgery Waiting, and the Cardiac Diagnostic Care Unit. Document (in detail) their concerns/compliments, pass along the documented information to the appropriate staff. Alert appropriate staff immediately for priority issues. Volunteer training provided. Good listening and problem solving skills needed. Health Assessment required in ER and maternity floors.

Department: **Volunteer RN**
Task: Registered Nurses with an active Ohio license and at least 2 years of bedside care required. Can do selected patient care duties assisting nursing staff.
Days needed: Daily
Duties: Take vital signs, perform ADL's, one on one observation, discharge calling and other duties.

Department: **Volunteer Veteran Visitation**
Task: Visit identified patients in the hospital who are veterans
Days needed: Daily
Duties: Visit with patients who are veterans and let them talk about their experiences while in service. Give some information about Veteran Benefits. Volunteer must be a veteran.

Department: **Women's Boutique**
Task: Clerical, customer service
Days needed: Monday - Friday
Duties: Inventory labeling, greeting customers, and answering phones when needed.

Sites other than Main Hospital

Bing Cancer Center 500 Thomas Lane

Department: **Over My Head Boutique**
Task: Assist staff in retail shop
Days: M-F
Time: 9am – 5 pm
Duties: Assist staff with customers who come in for wigs, cosmetics, etc.

Department: **Look Good Feel Good**
Task: Assist cancer patients with makeup/wigs
Days: 2nd Wednesday of the Month
Time: 6-8 pm
Duties: Assist cosmetologist who helps cancer patients with make-up and wigs to make the patients feel better.

John J. Gerlach for Senior Health 3724A Olentangy River Road

Department: **Senior Health**
Task: Greeter/Office Assistant/Computer tutoring, Intergenerational Program
Days needed: M-F
Time: 9 – 4 Flexible shifts
Duties: Direct Visitors and misc. office work. Teach computer classes. Assist with grant-funded programming with children of all ages.

McConnell Heart Health Center – 3773 Olentangy River Road

Department: **Cafeteria, Records Department, offices, Rehab areas**
Task: Clerical, Food Service
Location: 3773 Olentangy River Road
Days needed: Daily
Time: flexible hours
Duties: cafeteria work, filing, office work. Rehab areas require previous rehab participation. Membership discount to volunteers

RIVERSIDE OUTPATIENT SURGERY CENTER (ROSC)

2240 North Bank Drive, Columbus, Ohio 43220

Department: Recovery Room

Task: Customer Service

Days needed: Monday - Friday

Time: 6 am – 5 pm / flexible shifts

Duties: Take care of family members and other duties as assigned by Nurse in surgery area, Reception desk