

OhioHealth O'Bleness Hospital

A Guide for Patients and Families

Table of Contents

Patient Information and Visitor Policy	2
Parking Information and Directions	
Food and Beverages / Patient Meals	3
Hospital Amenities	
Housekeeping / Environmental Services	4
Requesting Your Medical Records	
Hotels and Lodging	5
Important Phone Numbers	6

Patient Information and Visitor Policy

Patient Information

We understand the importance of family and friends to a patient's recovery. Visiting hours vary by unit and may depend on the patient's condition and needs.

Families should speak to the patient's nurse to determine the most appropriate visitation schedule.

Visitor Policy

One visitor will be permitted for the duration of the patient's stay. The visitor can come and go once per day. Additional friends and family will not be permitted to wait in the lobby.

Visitors for other types of care, such as outpatient and maternity care, will continue to be limited or restricted, with exceptions. Patients receiving behavioral health care are not permitted to have visitors.

There are limited exceptions. Visit [OhioHealth.com/covid-19/visitor-restrictions/](https://www.ohiohealth.com/covid-19/visitor-restrictions/) for more information.

Tobacco-Free Campus

The use of tobacco products and e-cigarettes are not permitted inside or outside any OhioHealth hospital.

Parking Information and Directions

Directions

Signs are located throughout the hospital to help you find your destination. Feel free to stop at the information desks or ask any staff member if you need help.

Parking Information

- + Free parking is available for visitors and patients 24 hours a day, seven days a week, in the parking lot directly across from the hospital's Visitor Entrance.
- + Patients and visitors are cautioned not to park in reserved areas and advised to lock their cars.
- + Those who need an escort to their car should call the Safety and Security department at extension **6179**.

Food and Beverages / Patient Meals

Food and Beverages

The WillowView Café is open to hospital visitors from 6 a.m. to 7:30 p.m. daily. Hot meals are served from 7 to 9 a.m., Monday through Friday; 11 a.m. to 1 p.m. daily; and 4:30 to 6 p.m. daily.

The dining room area is open around the clock. Vending machines are available 24 hours a day near the cafeteria and Emergency Department waiting area. Snacks are also available at Weatherby's Gift Shop.

A visitor may arrange to have a guest meal served to him or her in a patient room by requesting and paying in advance in the Café.

Patient Meals

Meals are delivered to patient rooms on the following schedule: Breakfast between 7 and 10 a.m., lunch and dinner between 11 a.m. and 5:45 p.m.

Hospital Amenities

Gift Shop

Weatherby's Gift Shop, located on the first floor, offers a varied assortment of gifts, books, cards, balloons, stamps, flower arrangements, personal care items and snacks. To place a telephone order for fresh flower arrangements or other items using your credit or debit card, call **(740) 592.9436** on weekdays between 8:30 a.m. to 4:30 p.m.

Banking Services/ATM

Banking services are available through an ATM machine located on the first floor near the elevator.

Newspapers, TV and Radio

Local publications are available in newspaper machines and kiosks by the main entrance of the hospital as well as the second and third floors near the elevators. A variety of television and radio programming is available in all rooms.

Housekeeping / Environmental Services

Housekeeping

Housekeeping is about more than just cleanliness, it's our opportunity to make a lasting impression during your visit. Comfort and safety are a significant part of your healthcare. Your room will be cleaned daily throughout your stay. Please don't hesitate to ask your caregiver if you have any questions.

Recycling

Recycling receptacles are located near the elevators and in lobbies throughout the hospital.

Requesting Your Medical Records

To Request Your Medical Records

If you need your medical records sent to a doctor for an appointment, please fill out a "Release of Information" form. Ask your healthcare team member for a copy of the form. Send this form to the Medical Records Department or to your doctor's office. Your doctor can mail or fax the form to Medical Records to obtain the records needed for your follow-up care. The medical records information is free for follow-up care. There may be a charge for certain purposes: such as legal, insurance claims, personal use. For more information, contact the Medical Records Department at **(740) 592.9388**.

Hotels and Lodging

The following hotels are located within minutes of the hospital:

+ **The Ohio University Inn & Conference Center**

Phone: 1 (866) 593.6661

331 Richland Avenue, Athens, Ohio 45701

Distance: 0.9 miles

+ **Athens Central Hotel**

Phone: (740) 595.0500

88 East State Street, Athens, Ohio 45701

Distance: 1.4 miles

+ **Quality Inn**

Phone: (740) 594.3000

20 Home Street, Athens, Ohio 45701

Distance: 1.8 miles

+ **Days Inn**

Phone: (740) 593.6655

330 Columbus Road, Athens, Ohio 45701

Distance: 1.8 miles

+ **Holiday Inn Express**

Phone: (740) 592.4640

555 East State Street, Athens, Ohio 45701

Distance: 2.0 miles

+ **Hometown Inn**

Phone: (740) 594.2294

100 Albany Road, Athens, Ohio 45701

Distance: 2.0 miles

+ **Fairfield Inn & Suites**

Phone: (740) 589.5839

924 East State Street, Athens, Ohio 45701

Distance: 2.5 miles

+ **Hampton Inn**

Phone: (740) 593.5600

986 East State Street, Athens, Ohio 45701

Distance: 3.1 miles

+ **Knights Inn**

Phone: (740) 593.5565

997 East State Street, Athens, Ohio 45701

Distance: 3.2 miles

+ **Super 8**

Phone: (740) 594.4900

2091 East State Street, Athens, Ohio 45701

Distance: 4.3 miles

Important Phone Numbers

Operator

For all general inquiries and connections to other departments
(740) 593.5551

Medical Records Department

To request a copy of your medical records
(740) 592.9388

Patient Financial Services

For information about financial assistance for patients
(740) 592.9225

Patient Information

To get the room number and phone number of a patient
(740) 593.5551

Protective Services

For security assistance and concerns. To lock up personal valuables or report items missing
(740) 592.9409

Service Excellence/Customer Experience

To discuss your hospital experience
(740) 566.4505