What do I need to bring to my appointment with Dr. Abaza?

So that we may provide your care as efficiently as possible, we ask that you bring the following items to your first appointment in our office:

- Photo ID
- Current insurance card(s)
- If you have Medicare, your pharmacy insurance drug card
- Co-payment(s), if required
- All medications in original containers, including over-the-counter medications
- Tests results/films that have been requested by us
- Past medical records you feel are applicable to your health
- Completed new patient forms

For subsequent visits, please bring the following:

- Photo ID
- Insurance card
- Medicare pharmacy card
- Test results that may have been requested

What is your appointment cancellation policy?

If you must cancel your appointment, we'll be happy to reschedule at a more convenient time. We ask you to give us 24 hours advance notice in order to provide an opportunity for another patient to be seen.

What are your billing requirements?

Patients must pay any co-payments at the time of their visits. Patients are responsible to pay any amounts, such as deductibles, co-payments and co-insurance that their insurance company designates is their responsibility.

What should I do if I have a question about my bill?

If you have questions about your bill, please call the OhioHealth Customer Call Center at (614) 566.5594 or (800) 837.2455.

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FAQs: Appointments with Dr. Abaza

How do I pay my bill online?
You can get the information you need to pay your bill online on the OhioHealth website. Simply select “Pay My Bill” on the blue bar at the top of any OhioHealth webpage.

What do I do if my prescription runs out before my next office visit?
Patients undergoing noninvasive diagnostic tests typically need little or no assistance after their procedures. For more extensive tests and procedures, patients will receive instructions on how family members or caregivers can help speed the recovery process.

What should I do if your office is closed and I need medical care?
If you are experiencing what you believe is a medical emergency, please call 9-1-1 or go to the closest hospital emergency department. To page the on-call physician after-hours for urgent matters, please call our office to be connected to the answering service.

What do I need to do if Dr. Abaza refers me to a specialist physician?
The patient is responsible to make sure that the specialist physician is covered on your insurance plan. If your health insurance plan requires a referral form, we will complete the specialty referral paperwork.

Do you have financial assistance plans?
As part of OhioHealth, our practice is pleased to offer charity care and financial assistance to patients with limited resources and inadequate medical insurance coverage. For information, select “Pay My Bill” on the blue bar at the top of any OhioHealth webpage, and then select Financial Assistance in the page navigation. You also can call the OhioHealth Customer Call Center at (614) 566.5594 or (800) 837.2455.