Thank you for choosing The John J. Gerlach Center for your geriatric health care needs.

The Gerlach Center provides non-urgent geriatric consultation services. Our physicians are board-certified geriatricians but are not primary care providers and cannot assume your primary care. We are happy to work with your primary care provider throughout your geriatric assessment.

Our geriatric consultation process is generally comprised of 2 to 3 appointments which can include:

1. Psychological & Social Assessment – a clinical social worker completes the Assessment, meeting first with the patient to discuss their appraisal, and then with the family/caregiver to gather their impressions. This information is necessary to assist the Doctor in completing a thorough medical examination. Resources will also be addressed at this visit.
2. Medical Examination – a physician who specializes in geriatric medicine and a registered nurse conduct a physical examination and order any additional testing to complete the medical assessment.
3. Recommendation Conference – the geriatric assessment team will meet with you and your family to discuss our medical, behavioral and community resource recommendations. A copy of our findings will be sent to your primary care physician to continue care.

Our typical appointment takes between 1½ - 2 hours. We have wireless internet, or you may want to bring a book or other materials with you.

PLEASE NOTE: Due to the length of our appointments, we can only see a few patients each day. Late-notice cancellations create open appointment slots that are difficult to fill on short notice, and may prevent other patients from being seen. In order to help us make the best use of our resources we ask that if you must cancel, please give as much notice as possible so we may try to fill the open appointment. Rescheduling may result in a delay in being seen. In addition, if you are more than 15 minutes late we may need to reschedule your appointment.

To complete the geriatric assessment, you will need to fill out the following enclosed documents:

1. Prescreen questionnaire – all questions must be answered
2. Exchange of Information Authorization – complete the highlighted areas; must be signed by patient or patient’s Power of Attorney if patient is medically unable to sign. (POA document must be attached.)

Please make sure all questions are answered completely and forms signed properly. Return the forms in the enclosed envelope or fax them to 614-566-1916. After we have received your completed prescreen, we will contact you to schedule your first two appointments. Your third appointment will be determined while you are here for the medical examination.

If needed, we will contact your primary care doctor to request a referral for Geriatric Assessment Team services and medical records.

Enclosed is a map and directions to our office. Please arrive 5-10 minutes early to be registered. If you have questions, please call us at 614-566-5858.
ABOUT THE GERLACH CENTER GERIATRIC ASSESSMENT BILLING

Each time you have an appointment at the John J. Gerlach Center for Senior Health, there are two possible charges that may be generated. One charge is for professional time, based on the standard fee for the physician. The second charge is a facility fee, which helps cover the cost of the facility and other professional support services.

- For the first appointment, only a facility fee will be billed.
- For the second and third appointment, both a professional fee and a facility fee will be billed.

If you use Medicare Part B Insurance, we submit two separate bills to Medicare. The professional fee (physician) is billed through OhioHealth Physicians Group. The bill for the facility fee is sent to the technical division of Medicare Part B by Riverside Methodist Hospital Patient Accounts Billing.

In most cases, Medicare Part B and your Medicare supplemental insurance policy will cover the costs generated by your visit to our clinic. However, these costs won't be covered if you have not met your annual Medicare deductible.

Please note: If you have an insurance policy that replaces Medicare such as a Medicare HMO or a Private Fee for Service plan, please contact your insurance provider to make sure Riverside Methodist Hospital is in network for your plan. If we are not in network for your plan, you may be required to pay out of pocket.

Gerlach staff members are not qualified to answer questions about insurance eligibility. It is the patient's responsibility to verify insurance coverage before the first appointment. If you are unsure of coverage, please contact your insurance company directly to verify that you are covered.
IMPORTANT! Please Read

Please bring the following items with you to your first appointment:
1. All insurance cards including Medicare, Medicaid, secondary and supplemental
2. Photo ID
3. Glasses and hearing aids
4. A family member or friend who can be interviewed. Only one knowledgeable spokesperson needed for the first two appointments. If the patient is not able to sit alone and wait, please bring someone to provide them company and supervision while the geriatric assessment team talks with a family member.
5. A copy of your Durable Power of Attorney for Healthcare

At your second appointment you will need items 2 and 3 above as well as all medications (prescription and over-the-counter in their original bottles)

If the patient is not fluent in English or uses American Sign Language a medical Interpreter will be provided by Riverside Hospital at no charge. Please notify our office in advance so arrangements can be made.

The Gerlach Center is located at: 3830 Olentangy River Road
Columbus, Ohio 43214
614-566-5858

DIRECTIONS: (map provided on back)

Traveling from the NORTH:
• Drive south on Rt. 315 to the North Broadway exit.
• Coming off the exit, turn right at the first light (Olentangy River Road)
• Drive north on Olentangy River Road about ½ mile (past The Whetstone Care Center) and past the traffic light at McConnell Heart Health Center.
• After the traffic light, turn right at the next driveway into the Olentangy Professional Plaza. Watch for Gerlach Center signs.
• Follow the Gerlach-signs to the 3830 building, which is the back building of the three-building complex.
• Park in the center parking lot between the three buildings. Our main entrance is under the awning.

Traveling from the SOUTH:
• Drive north on Rt. 315 to North Broadway West exit
• Turn right at the first traffic light onto North Broadway
• Turn left at the next traffic light onto Olentangy River Road
• Drive north on Olentangy River Road about ½ mile (past The Whetstone Care Center) and past the traffic light at McConnell Heart Health Center
• After the traffic light, turn right at the next driveway into the Olentangy Professional Plaza. Watch for Gerlach Center signs
• Follow Gerlach signs to the 3830 building, which is the back building of the three-building complex
• Park in the center parking lot between the three buildings. Our main entrance is under the awning.

Traveling from the EAST or WEST:
• Access Rt. 315 and follow the directions above.
**The John J Gerlach Center for Senior Health**  
3830 Olentangy River Road, Columbus, Oh 43214  
(614)566-5858

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**OhioHealth John J. Gerlach Center for Senior Health**  
3830 Olentangy River Road  
Columbus, Ohio 43214

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**Directions**

John J. Gerlach Center for Senior Health is located off of Olentangy River Road about a half mile north of Riverside Methodist Hospital. We are located between North Broadway and Henderson Roads, on the east side of Olentangy River Road.

Coming from Riverside Hospital, drive north on Olentangy River Road about ¼ mile, past The Whetstone Care Center, and past the traffic light at McConnell Heart Health Center.

After that traffic light, turn right at the next driveway into the Olentangy Professional Plaza. Watch for Gerlach Center signs.

Follow the Gerlach signs to the 3830 building, which is the back building of the three-building complex.

Park in the center parking lot between the three buildings. Our main entrance is under the awning. Parking is free.