

**Riverside Methodist Hospital John J. Gerlach Center for Senior Health**

3830 Olentangy River Road  
Columbus, OH 43214

**Phone:** 614-566-5858 **Fax:** 614-566-1916

**Thank you for choosing The John J. Gerlach Center for your health care needs.**

The Gerlach Center provides non-urgent geriatric consultation services. The results of your assessment can inform the treatment plans you and your primary care providers develop to help you feel and function at your best.

Our geriatric consultation process is generally comprised of 2 appointments that each last 1- 2 hours:

1. Social Assessment – you will meet with a clinical social worker for a review of your social history and discussion about community resources that might be helpful to you.
2. Medical Examination – you will be seen for a medical examination by a board-certified geriatrician who specializes in treating the conditions of aging. The Doctor will also discuss any additional testing or medication changes that may be needed. Follow-up appointments may be scheduled as the physician deems appropriate.

Meeting face to face with our clinicians is the preferred method of delivering care; however, telehealth appointments are also available as a safe, secure, and convenient option for our patients. We encourage you to sign up for MyChart to make it possible to participate in telehealth and make it easy to access and manage your medical information. We will be happy to assist you in this process.

**In preparation for your appointment, please complete and return the following enclosed forms:**

1. **Prescreen questionnaire** – please answer all questions
2. **Mood screening form (PHQ-9/GAD-7)** – circle correct answers
3. **Exchange of Information Authorization** – complete the highlighted areas; must be signed by patient or patient's Power of Attorney if patient is medically unable to sign. (POA document must be attached.)

**Please make sure all questions are answered completely and forms signed properly**, and return the forms in the enclosed envelope or fax them to 614-566-1916 **as soon as possible**. This will allow us to be prepared to provide our best and most thorough service during your visit.

Enclosed is a map and directions to our office. **When you arrive please call us at 614-566-5858 from your vehicle.** When we are ready for you, a staff member will escort you into the building for a temperature check and symptom screening. You will be given a mask and required to wear it for the duration of your visit. **One support person should accompany you to your visits.** However, during Covid-19 only one support person will be allowed to enter the building, and they will also need to be screened. Thanks for your cooperation as we work to keep you safe.

**PLEASE NOTE:** If you must cancel, please give as much notice as possible to allow another patient to be seen in the appointment slot. In addition, **if you are more than 15 minutes late we may need to reschedule your appointment.**

We look forward to seeing you at the Gerlach Center.

## IMPORTANT! Please Read

### Please bring the following items with you to your first appointment:

1. All insurance cards including Medicare, Medicaid, Secondary and Supplemental
2. Photo ID
3. Glasses and hearing aids
4. A copy of your Durable Power of Attorney for Healthcare
5. During COVID-19 precautions, in keeping with OhioHealth policy, only 1 support person will be permitted to accompany you to your appointments. We may be able to work with additional support persons by phone, if needed.

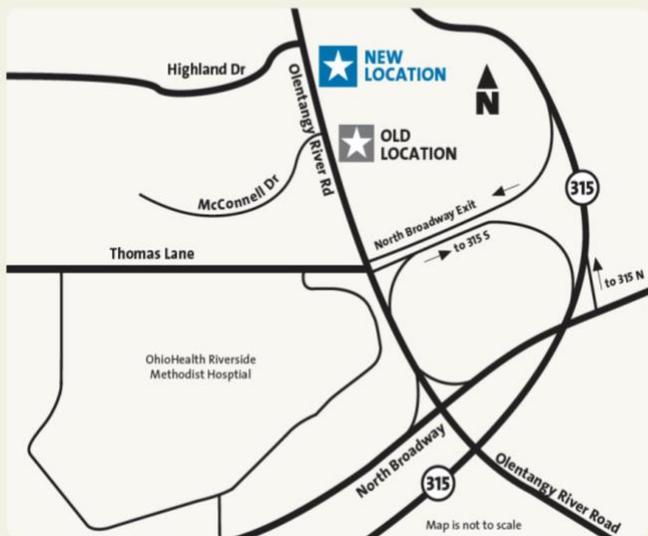
**At your second appointment** you will need item # 3 above as well as all medications (prescription and over-the-counter) in their original bottles.

If the patient is not fluent in English or uses American Sign Language **a medical interpreter will be provided by Riverside Hospital at no charge.** Please notify our office in advance so arrangements can be made.

The John J. Gerlach Center is located at:  
**3830 Olentangy River Road**  
**Columbus, Ohio 43214**  
**614-566-5858**

### OhioHealth John J. Gerlach Center for Senior Health

3830 Olentangy River Road  
Columbus, Ohio 43214



### Directions

Take Rt. 315 to the North Broadway exit then turn North onto Olentangy River Road.

We are located off of Olentangy River Road about 1/2 mile north of Riverside Methodist Hospital.

We are located between North Broadway and Henderson Roads, on the east side of Olentangy River Road.

Coming from Riverside Hospital, drive north on Olentangy River Road about 1/2 mile, past The Whetstone Care Center, and past the traffic light at McConnell Heart Health Center.

After that traffic light, turn right at the next driveway into the Olentangy Professional Plaza. Watch for Gerlach Center signs.

Follow the Gerlach signs to the 3830 building, which is the back building of the three-building complex.

Park in the center parking lot between the three buildings. Our main entrance is under the awning.  
**Parking is free.**