

# OhioHealth O'Bleness Hospital

*A Guide for Patients and Families*

## Table of Contents

---

Patient Information .....	2
Parking Information and Directions	
Food and Beverages / Patient Meals .....	3
Hospital Amenities	
Housekeeping / Environmental Services .....	4
Requesting Your Medical Records	
Hotels and Lodging .....	5
Important Phone Numbers .....	6
Campus Map .....	7

# Patient Information

## Patient Information

We understand the importance of family and friends to a patient's recovery. Visiting hours vary by unit and may depend on the patient's condition and needs.

Families should speak to the patient's nurse to determine the most appropriate visitation schedule.

## Tobacco-Free Campus

The use of tobacco products and e-cigarettes are not permitted inside or outside any OhioHealth hospital.

# Parking Information and Directions

## Directions

Signs are located throughout the hospital to help you find your destination. Feel free to stop at the information desks or ask any staff member if you need help.

## Parking Information

- + Free parking is available for visitors and patients 24 hours a day, seven days a week, in the parking lot directly across from the hospital's Visitor Entrance.
- + Patients and visitors are cautioned not to park in reserved areas and advised to lock their cars.
- + Those who need an escort to their car should call the Safety and Security department at extension **6179**.

# Food and Beverages / Patient Meals

## Food and Beverages

The WillowView Café is open to hospital visitors from 6 AM to 7:30 PM daily. Hot meals are served from 7 to 9 AM, Monday through Friday; 11 AM to 1 PM daily; and 4:30 to 6 PM daily.

The dining room area is open around the clock. Vending machines are available 24 hours a day near the cafeteria and Emergency Department waiting area. Snacks are also available at Weatherby's Gift Shop.

A visitor may arrange to have a guest meal served to him or her in a patient room by requesting and paying in advance in the Café.

## Patient Meals

Meals are delivered to patient rooms on the following schedule: Breakfast between 7 and 10 AM, lunch and dinner between 11 AM and 5:45 PM

# Hospital Amenities

## Gift Shop

Weatherby's Gift Shop, located on the first floor, offers a varied assortment of gifts, books, cards, balloons, stamps, flower arrangements, personal care items and snacks. To place a telephone order for fresh flower arrangements or other items using your credit or debit card, call **(740) 592-9436** on weekdays between 8:30 AM to 4:30 PM

## Banking Services/ATM

Banking services are available through an ATM machine located on the first floor near the elevator.

## Newspapers, TV and Radio

Local publications are available in newspaper machines and kiosks by the main entrance of the hospital as well as the second and third floors near the elevators. A variety of television and radio programming is available in all rooms.

# Housekeeping / Environmental Services

## Housekeeping

Housekeeping is about more than just cleanliness, it's our opportunity to make a lasting impression during your visit. Comfort and safety are a significant part of your healthcare. Your room will be cleaned daily throughout your stay. Please don't hesitate to ask your caregiver if you have any questions.

## Recycling

Recycling receptacles are located near the elevators and in lobbies throughout the hospital.

# Requesting Your Medical Records

## To Request Your Medical Records

If you need your medical records sent to a doctor for an appointment, please fill out a "Release of Information" form. Ask your healthcare team member for a copy of the form. Send this form to the Medical Records Department or to your doctor's office. Your doctor can mail or fax the form to Medical Records to obtain the records needed for your follow-up care. The medical records information is free for follow-up care. There may be a charge for certain purposes: such as legal, insurance claims, personal use. For more information, contact the Medical Records Department at **(740) 592-9388**.

# Hotels and Lodging

The following hotels are located within minutes of the hospital:

- + **The Ohio University Inn & Conference Center**  
**Phone:** 1 (866) 593-6661  
331 Richland Ave, Athens, OH 45701  
**Distance:** 0.9 miles
- + **Athens Central Hotel**  
**Phone:** (740) 595-0500  
88 E State St, Athens, OH 45701  
**Distance:** 1.4 miles
- + **Quality Inn**  
**Phone:** (740) 594.3000  
20 Home Street, Athens, Ohio 45701  
**Distance:** 1.8 miles
- + **Days Inn**  
**Phone:** (740) 593-6655  
330 Columbus Rd, Athens, OH 45701  
**Distance:** 1.8 miles
- + **Holiday Inn Express**  
**Phone:** (740) 592-4640  
555 E State St, Athens, OH 45701  
**Distance:** 2.0 miles
- + **Hometown Inn**  
**Phone:** (740) 594-2294  
100 Albany Rd, Athens, OH 45701  
**Distance:** 2.0 miles
- + **Fairfield Inn & Suites**  
**Phone:** (740) 589-5839  
924 E State St, Athens, OH 45701  
**Distance:** 2.5 miles
- + **Hampton Inn**  
**Phone:** (740) 593-5600  
986 E State St, Athens, OH 45701  
**Distance:** 3.1 miles
- + **Knights Inn**  
**Phone:** (740) 593-5565  
997 E State St, Athens, OH 45701  
**Distance:** 3.2 miles
- + **Super 8**  
**Phone:** (740) 594-4900  
2091 E State St, Athens, OH 45701  
**Distance:** 4.3 miles

# Important Phone Numbers

## **Operator**

For all general inquiries and connections to other departments  
(740) 593-5551

## **Medical Records Department**

To request a copy of your medical records  
(740) 592-9388

## **Patient Financial Services**

For information about financial assistance for patients  
(614) 566-1546

## **Patient Information**

To get the room number and phone number of a patient  
(740) 593-5551

## **Protective Services**

For security assistance and concerns. To lock up personal valuables or report items missing  
(740) 592-9409

## **Service Excellence/Customer Experience**

To discuss your hospital experience  
(740) 566-4505

# CAMPUS MAP

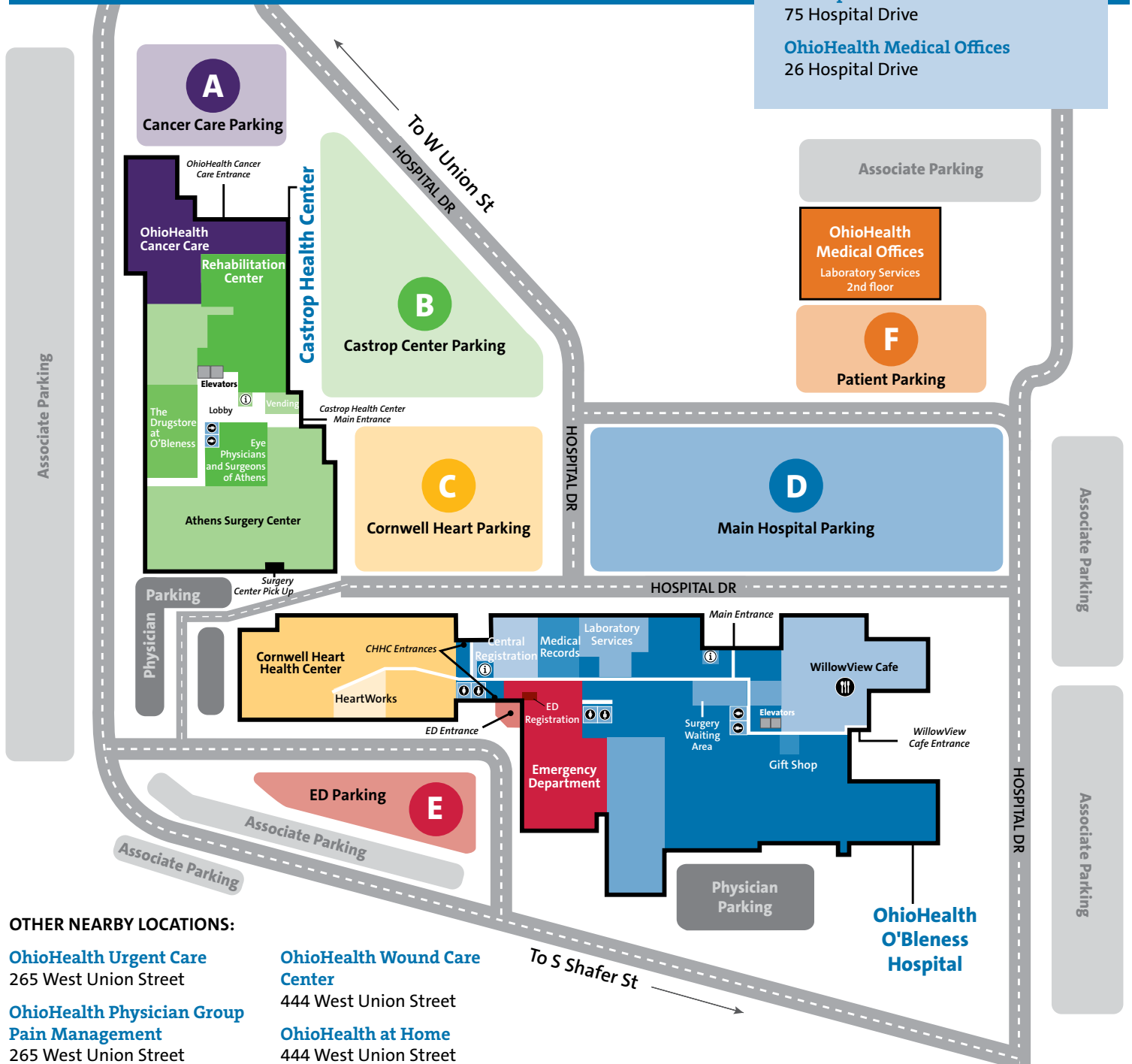
## OhioHealth O'Bleness Hospital

**OhioHealth O'Bleness Hospital**  
55 Hospital Drive

**Cornwell Heart Health Center**  
65 Hospital Drive

**Castrop Health Center**  
75 Hospital Drive

**OhioHealth Medical Offices**  
26 Hospital Drive



### OTHER NEARBY LOCATIONS:

**OhioHealth Urgent Care**  
265 West Union Street

**OhioHealth Physician Group  
Pain Management**  
265 West Union Street

**OhioHealth Wound Care  
Center**  
444 West Union Street

**OhioHealth at Home**  
444 West Union Street

### To access:

Cancer Care

Castrop Health Center

Cornwell Heart Health Center

### We suggest you park in:

**A** (Purple)

**B** (Green)

**C** (Yellow)

### To access:

O'Bleness Hospital

Emergency Department

Medical Offices

### We suggest you park in:

**D** (Blue)

**E** (Red)

**F** (Orange)