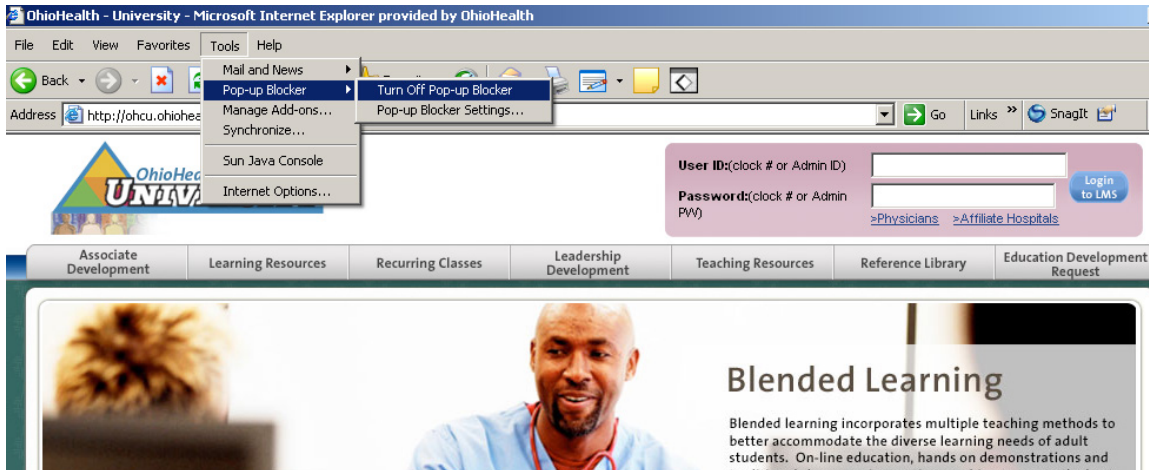


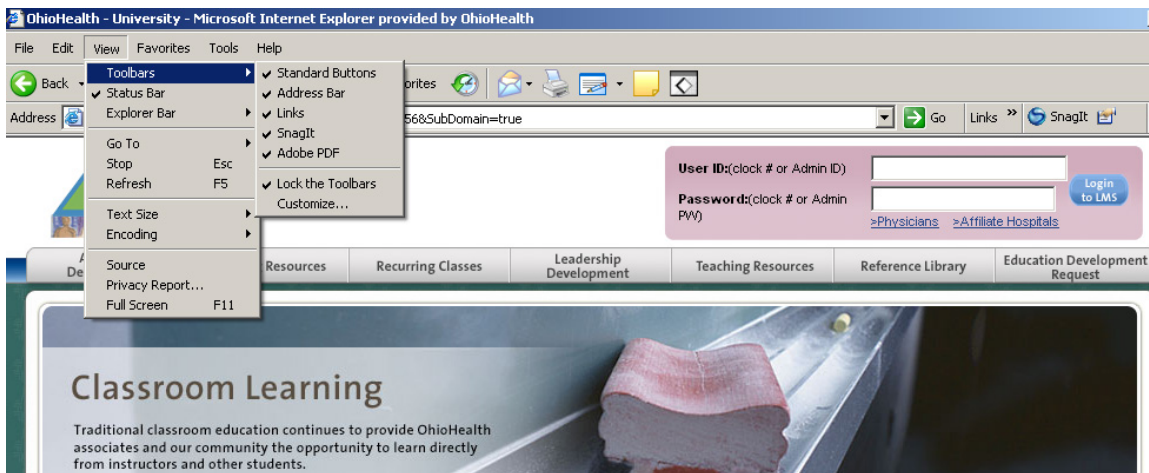
HOW TO: Turn Off a Pop-Up Blocker

1. On the Microsoft Internet Explorer menu bar, select **'Tools'**
2. Select **'Pop-up Blocker'**.
3. Select **'Turn Off Pop-up Blocker'**.



Help with Toolbars

1. On the Internet Explorer menu bar, select **'View'**, then select **'Toolbars'**.



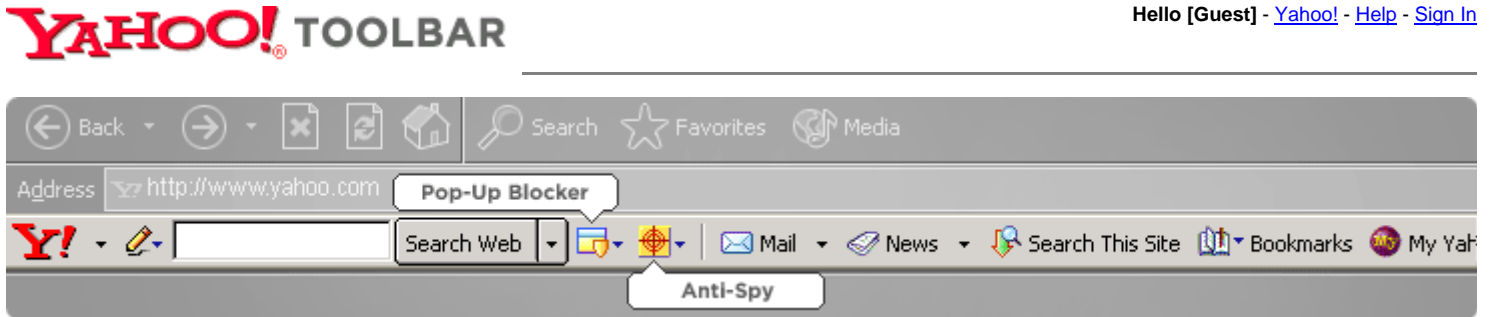
2. If you see the name of a popup blocker on the list of toolbars and there is a "check mark" to the left of the name, click the name of the popup blocker to turn it off.
3. If you see the name of a popup blocker on the list of toolbars, and there is not a "check mark" to the left of the name, that popup blocker is not turned on and a different popup blocker is causing your problem.
4. If you are using and OhioHealth PC, contact the Customer Support Center (CSC) at 566-HELP (4357) and ask them to locate the pop-up blocker for you and disable it.

Common Toolbars with Pop-up Blockers

Due to the multitude of free popup blockers available to the Internet user, it is impossible to give specific directions on removing them all. But, these general directions should be helpful regardless of what brand of popup blocker you're using.

The Yahoo Toolbar

Please note the pop up blocker icon. To turn off a pop up blocker, please click the icon and turn off.



The Google Toolbar

To turn off a Google pop up blocker, click on the icon listed as pop ups blocked.



The MSN Toolbar

To turn off the pop up blocker, click on the pop ups blocked icon.

