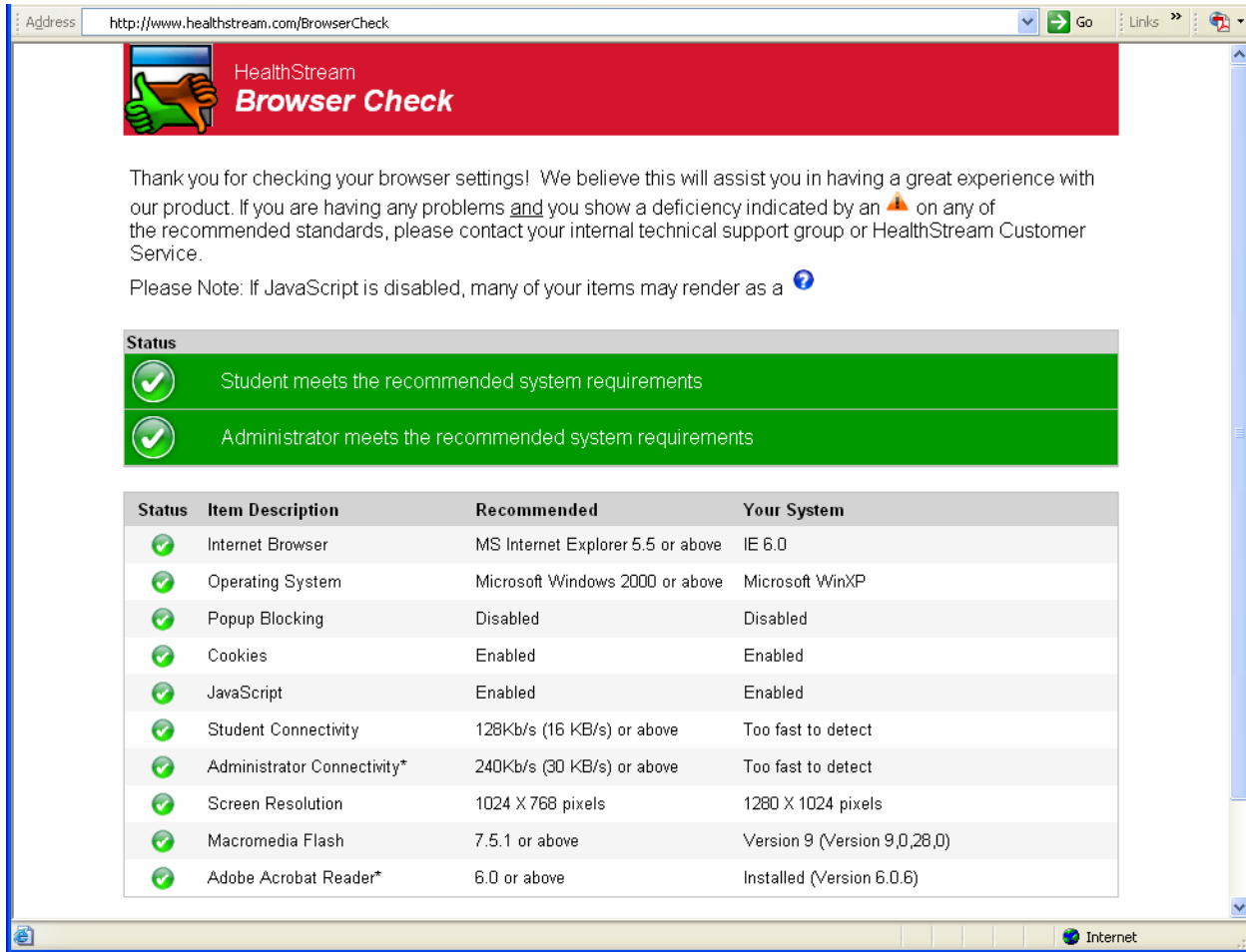




HOW TO: Check My PC Settings

To check your PC settings, go to <http://www.healthstream.com/BrowserCheck> in Microsoft Internet Explorer. The resulting Web page will tell you how well your PC meets minimum requirements.















HealthStream
Browser Check

Thank you for checking your browser settings! We believe this will assist you in having a great experience with our product. If you are having any problems and you show a deficiency indicated by an  on any of the recommended standards, please contact your internal technical support group or HealthStream Customer Service.

Please Note: If JavaScript is disabled, many of your items may render as a 

Status

-  Student meets the recommended system requirements
-  Administrator meets the recommended system requirements

Status	Item Description	Recommended	Your System
	Internet Browser	MS Internet Explorer 5.5 or above	IE 6.0
	Operating System	Microsoft Windows 2000 or above	Microsoft WinXP
	Popup Blocking	Disabled	Disabled
	Cookies	Enabled	Enabled
	JavaScript	Enabled	Enabled
	Student Connectivity	128Kb/s (16 KB/s) or above	Too fast to detect
	Administrator Connectivity*	240Kb/s (30 KB/s) or above	Too fast to detect
	Screen Resolution	1024 X 768 pixels	1280 X 1024 pixels
	Macromedia Flash	7.5.1 or above	Version 9 (Version 9.0.28.0)
	Adobe Acrobat Reader*	6.0 or above	Installed (Version 6.0.6)

Note: This feature is also available from the My Profile tab by clicking 'Check System Requirements'.



People Courses Education Reports Tools Services **My Profile**

Downtime Reminder - December 20-21, 2007 (Administrators)

Personal Options

- Manage Account Information
- Manage Instructor Resume
- Manage Business Address
- Manage System Preferences
- Check System Requirements**

Recommended System Requirements for your PC

To successfully use the LMS, your PC needs to meet certain minimum requirements.

Internet Browser	Microsoft Internet Explorer 5.5 or above
Operating System	Microsoft Windows 2000 or above
Popup Blocking	Disabled
Cookies	Enabled
JavaScript	Enabled
Student Connectivity	128Kb/s (16 KB/s) or above
Administrator Connectivity*	240Kb/s (30 KB/s) or above
Screen Resolution	1024 X 768 pixels
Speakers/Headphones	Recommended
Mouse/Keyboard	Required
Soundcard	Recommended
Adobe Flash Player	7.5.1 or above
Adobe Acrobat Reader*	6.0 or above

Browser Plug-ins and Options

Adobe Flash Player**

Adobe Shockwave Player** (required for some courses)

Adobe Acrobat Reader** (System Administrators and Department Administrators only)

**Free download at <http://www.adobe.com/downloads>.

Note: We recommend not installing the Google Toolbar included with Shockwave Player as the toolbar has a built-in popup blocker. If installed, you can uninstall it from the Google toolbar "Help" menu.

Additional Settings

Pop-Up Blockers: Pop-up blocking software must be disabled, as it will block course pages and affect the annotations feature of the HealthStream Learning Center™. If, due to policy, pop-up blockers are required, specific exclusions must be made for the domains and IP Addresses listed herein. This includes users with Windows XP Service Pack 2.

Cookies: Session cookies must be allowed for session management.

Internet Explorer Security Tab: The default level for the Security tab set to Medium.

Internet Explorer Privacy Tab: If using Internet Explorer 6, ensure that the Privacy slide bar is set to Medium.

AOL: Using AOL's built-in browser to launch the HealthStream Learning Center™ is not supported. If you connect with AOL, you must launch Internet Explorer to take the HealthStream Learning Center™ courses.

Macintosh, Linux and thin-client platforms: The HealthStream Learning Center™ does not support the use of Macintosh, Linux or thin-client platforms.

Technical Support Notice:

OhioHealth offers technical assistance to users on OhioHealth network PCs. We aren't equipped to provide support to the many different types of home PCs and home internet connections. If you are unable to successfully access the LMS from your home PC, you will need to access the LMS at work.