



AN OHIOHEALTH AFFILIATE

FINANCIAL ASSISTANCE SUMMARY

- Guernsey Health System is pleased to offer financial assistance for patients receiving emergency or medically necessary care at Southeastern Ohio Regional Medical Center and Superior Med. Our Financial Assistance Program (FAP) provides free or discounted services to eligible patients. Patients seeking financial assistance must apply for the program.
- To be eligible for the program, patients must complete a Financial Assistance Application and meet specified income-based eligibility requirements or otherwise be able to show a significant financial hardship that precludes a patient from paying for care received. Generally, patients who are eligible have a family income at or below 250% of the federal poverty guidelines and do not have another source of payment or reimbursement for the cost of care. Based upon income level, discounts range from 55% -100% off the patient's responsibility for the care received. In no event will a patient determined to be eligible for assistance under the FAP be charged more than the amounts generally billed by the hospital for care provided to insured patients. The FAP applies only to services billed by SEORMC or Superior Med and physician services received by a patient at the hospital from a Guernsey Health System-employed physician.
- You must complete an application. You can apply in person at Southeastern Med, by mail, or download an application on-line. Applications are also located on the back of our billing statements.
- You can view or download our Financial Assistance, Billing, and Collections policies as well as the financial assistance application on our website at <https://www.seormc.org>.
- Free copies of our Financial Assistance Policies and Applications for Financial Assistance may be obtained by visiting Southeastern Med's main outpatient registration, emergency registration or financial counseling offices (address below) are available in the Emergency Department waiting area.
- **The Financial Counseling Department can help you complete an application.**
Southeastern Ohio Regional Medical Center
1341 Clark Street
Cambridge, Ohio 43725
- You can reach a Financial Counselor by calling 740-435-2134 or 740-435-2156 or by email at FinancialCounselors@seormc.org